



**2017**  
**Client Outcomes**  
**Survey**

# Demographics

**96 Surveys Distributed**

**69 Surveys Returned**

**37 Non-PHMH Housing Clients**

**32 PHMH Housing Clients**

**\*PHMH = Prairie Harvest Mental Health**

# Demographics

## Length of Service

<b>2017 Results</b>	<b>1 – 6 months</b>	<b>7 -12 months</b>	<b>13 months – 5 years</b>	<b>5+ – 10 years</b>	<b>Over 10 years</b>
<b>Non-PHMH Housing</b>	<b>5%</b>	<b>0%</b>	<b>30%</b>	<b>24%</b>	<b>41%</b>
<b>PHMH Housing</b>	<b>0%</b>	<b>3%</b>	<b>34%</b>	<b>13%</b>	<b>50%</b>
<b>All Responses</b>	<b>3%</b>	<b>1%</b>	<b>32%</b>	<b>19%</b>	<b>45%</b>

<b>2016 Results</b>	<b>1 – 6 months</b>	<b>7 – 12 months</b>	<b>1+ – 5 years</b>	<b>5+ – 10 years</b>	<b>Over 10 years</b>
<b>Non-PHMH Housing</b>	<b>2%</b>	<b>2%</b>	<b>38%</b>	<b>27%</b>	<b>31%</b>
<b>PHMH Housing</b>	<b>4%</b>	<b>4%</b>	<b>22%</b>	<b>7%</b>	<b>63%</b>
<b>All Responses</b>	<b>3%</b>	<b>3%</b>	<b>32%</b>	<b>19%</b>	<b>43%</b>

# Demographics

## 1. Age & 2. Gender

<b>2017 Results</b>	<b>Male</b>	<b>Female</b>	<b>Transgender</b>	<b>No Answer</b>	<b>Average Age</b>
<b>Non-PHMH Housing</b>	<b>59%</b>	<b>41%</b>	<b>0%</b>	<b>0%</b>	<b>47</b>
<b>PHMH Housing</b>	<b>56%</b>	<b>38%</b>	<b>0%</b>	<b>6%</b>	<b>44</b>
<b>All Responses</b>	<b>58%</b>	<b>39%</b>	<b>0%</b>	<b>3%</b>	<b>46</b>

<b>2016 Results</b>	<b>Male</b>	<b>Female</b>	<b>Transgender</b>	<b>Average Age</b>
<b>Non-PHMH Housing</b>	<b>53%</b>	<b>45%</b>	<b>2%</b>	<b>47</b>
<b>PHMH Housing</b>	<b>67%</b>	<b>33%</b>	<b>0%</b>	<b>45</b>
<b>All Responses</b>	<b>57%</b>	<b>42%</b>	<b>1%</b>	<b>46</b>

# Demographics

## 3. Level of Education

### 3a. Did you graduate?

2017 Results	Less than 12 <sup>th</sup> grade	Diploma/ GED	Vocational/ Tech College	College	Blank
Non-PHMH Housing	8%	62%	14%	11%	5%
PHMH Housing	3%	63%	19%	9%	6%
All Responses	6%	62%	16%	10%	6%

Yes	No	Blank
78%	19%	3%
78%	22%	0%
78%	20%	2%

2016 Results	Less than 12 <sup>th</sup> grade	Diploma/ GED	Vocational/ Tech College	College
Non-PHMH Housing	13%	53%	16%	18%
PHMH Housing	4%	59%	30%	7%
All Responses	10%	56%	20%	14%

Yes	No	Blank
64%	27%	9%
78%	11%	11%
69%	21%	10%

# 4. Are you satisfied with the following PHMH services?

2017 MM/SAMS Results	Yes	No	Do not use service	Blank
Non-PHMH Housing	39%	8%	45%	8%
PHMH Housing	64%	13%	14%	9%
All Responses	51%	10%	30%	9%

\* 83% of those using the Nursing Support are satisfied

2016 MM/SAMS Results	Yes	No	NA	Has services answered N/A
Non-PHMH Housing	36%	2%	56%	6%
PHMH Housing	82%	4%	7%	7%
All Responses	53%	3%	37%	7%

- ❖ **Med Monitor (MM)** = Medication support, schedule appointments, etc.
- ❖ **SAMS** = Self-Administered Medication Support (utilizing weekly med boxes filled via meeting with nurse)

# 4. Are you satisfied with the following PHMH services?

## Direct Care

### Non-PHMH Housing Residents

2017 Results	Yes	No	Do not use service	Blank
Non-PHMH Housing	46%	3%	40%	11%

2016 Results	Yes	No	N/A	Blank
Non-PHMH Housing	44%	2%	52%	2%

\* 95% of those using Direct Care are satisfied

## Residential Support Worker

(Harvest Homes, Siewert Plains, Stern Place)

2017 Results	Yes	No	Do not use service	Blank
PHMH Housing	69%	6%	19%	6%

2016 Results	Yes	No	N/A	Blank
PHMH Housing	70%	0%	19%	11%

\* 82% of those using Residential Support are satisfied

# 4. Are you satisfied with the following PHMH services?

## Representative Payee

2017 Results	Yes	No	Do not use this service	Blank
Non-PHMH Housing	57%	5%	35%	3%
PHMH Housing	56%	16%	22%	6%
All Responses	57%	10%	29%	4%

\* 85% of those using Representative Payee are satisfied

2016 Results	Yes	No	N/A	Blank
Non-PHMH Housing	53%	4%	38%	5%
PHMH Housing	67%	15%	15%	3%
All Responses	58%	8%	29%	5%



# 4. Are you satisfied with the following PHMH services? Life Skills (LS) & Job Development (JD) Groups

\*These groups were combined into one question in 2017

2017 Results	Yes	No	Do not use this service	Blank
Non-PHMH Housing	19%	6%	70%	5%
PHMH Housing	44%	12%	44%	0%
All Responses	30%	9%	58%	3%

\* 78% of those using Life Skills/Job Development are satisfied

2016 Results	Yes	No	N/A	Blank
Non-PHMH Housing	31% LS 24% JD	7% LS 2% JD	60% LS 40% JD	2% LS 5% JD
PHMH Housing	59% LS 52% JD	11% LS 15% JD	22% LS 33% JD	8% LS 0%
All Responses	42% LS 35% JD	8% LS 7% JD	46% LS 55% JD	4% LS 3% JD

# 4. Are you satisfied with the following PHMH services?

## PHMH Case Management

2017 Results	Yes	No	Do not use service	Blank
Non-PHMH Housing	57%	3%	35%	5%
PHMH Housing	47%	12%	41%	0%
All Responses	52%	7%	38%	3%

\* 88% of those using PHMH Case Management are satisfied

2016 Results	Yes	No	N/A	Blank
Non-PHMH Housing	67%	2%	27%	4%
PHMH Housing	75%	11%	7%	7%
All Responses	69%	6%	19%	6%

# 4. Are you satisfied with the following PHMH services?

## Transportation

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Do not use this service</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>35%</b>	<b>11%</b>	<b>46%</b>	<b>8%</b>
<b>PHMH Housing</b>	<b>63%</b>	<b>3%</b>	<b>28%</b>	<b>6%</b>
<b>All Responses</b>	<b>48%</b>	<b>7%</b>	<b>38%</b>	<b>7%</b>

**\* 87% of those using our Transportation Services are satisfied**

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>	<b>Do not use</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>47%</b>	<b>4%</b>	<b>36%</b>	<b>11%</b>	<b>2%</b>
<b>PHMH Housing</b>	<b>70%</b>	<b>4%</b>	<b>11%</b>	<b>11%</b>	<b>4%</b>
<b>All Responses</b>	<b>56%</b>	<b>4%</b>	<b>26%</b>	<b>11%</b>	<b>3%</b>

# **4a. If you answered no to any questions, what can Prairie Harvest Mental Health do to improve services?**

- 1. Listen to clients**
- 2. I don't think it's right to withhold your meds if you oversleep**
- 3. My rent was raised and no one said nothing**
- 4. Have some sort of medical, mental health specialist available**
- 5. I did not reach check payer**
- 6. More trips and transportation**
- 7. Drop box comments**
- 8. I don't know – group sessions, newsletters, flyers**
- 9. Be more attentive to people coming into the lodge programs**
- 10. Call on movie night, have more than one home visit per month**
- 11. I need more contact with the rep payee**
- 12. Have more help and support from roommates, plan on working for 90 days then talking to vocational rehab to get in to school.**

# 5. Are you currently employed?

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>35%</b>	<b>62%</b>	<b>3%</b>
<b>PHMH Housing</b>	<b>63%</b>	<b>34%</b>	<b>3%</b>
<b>All Responses</b>	<b>48%</b>	<b>49%</b>	<b>3%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>
<b>Non-PHMH Housing</b>	<b>40%</b>	<b>60%</b>
<b>PHMH Housing</b>	<b>63%</b>	<b>37%</b>
<b>All Responses</b>	<b>49%</b>	<b>51%</b>

# 5a. If employed, what are the number of hours you work per week?

<b>2017 Results</b>	<b>1-10 hours</b>	<b>11-20 hours</b>	<b>21 or more hours</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>46%</b>	<b>39%</b>	<b>15%</b>	<b>0%</b>
<b>PHMH Housing</b>	<b>45%</b>	<b>30%</b>	<b>25%</b>	<b>0%</b>
<b>All Responses</b>	<b>46%</b>	<b>33%</b>	<b>21%</b>	<b>0%</b>

**Average 15 hours/week**

<b>2016 Results</b>	<b>1-10 hours</b>	<b>11-20 hours</b>	<b>21 or more hours</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>39%</b>	<b>33%</b>	<b>11%</b>	<b>17%</b>
<b>PHMH Housing</b>	<b>29%</b>	<b>35%</b>	<b>12%</b>	<b>24%</b>
<b>All Responses</b>	<b>34%</b>	<b>34%</b>	<b>12%</b>	<b>20%</b>

**Average 13 hours/week**

# 5b. If employed, how long have you been continuously employed?

<b>2017 Results</b>	<b>1 yr or less</b>	<b>2 – 5 yrs.</b>	<b>6 or more yrs.</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>8%</b>	<b>46%</b>	<b>38%</b>	<b>8%</b>
<b>PHMH Housing</b>	<b>30%</b>	<b>25%</b>	<b>30%</b>	<b>15%</b>
<b>All Responses</b>	<b>21%</b>	<b>34%</b>	<b>33%</b>	<b>12%</b>

**Average 6.08 years**

<b>2016 Results</b>	<b>1 yr or less</b>	<b>2 – 5 yrs.</b>	<b>6 or more yrs.</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>22%</b>	<b>17%</b>	<b>39%</b>	<b>22%</b>
<b>PHMH Housing</b>	<b>12%</b>	<b>41%</b>	<b>35%</b>	<b>12%</b>
<b>All Responses</b>	<b>17%</b>	<b>29%</b>	<b>37%</b>	<b>17%</b>

**Average 5.33 years**

# 5c. If employed, are you satisfied with your current employment?

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
Non-PHMH Housing	77%	15%	8%
PHMH Housing	95%	5%	0%
All Responses	88%	9%	3%

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
Non-PHMH Housing	94%	6%	0%
PHMH Housing	88%	0%	12%
All Responses	91%	3%	6%

**Note: Results of those working**



# 6. Do you participate in setting your own goals on your Individual Recovery Plan?

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Don't have</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>51%</b>	<b>19%</b>	<b>22%</b>	<b>8%</b>
<b>PHMH Housing</b>	<b>81%</b>	<b>10%</b>	<b>0%</b>	<b>9%</b>
<b>All Responses</b>	<b>65%</b>	<b>14%</b>	<b>12%</b>	<b>9%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>71%</b>	<b>7%</b>	<b>22%</b>	<b>0%</b>
<b>PHMH Housing</b>	<b>92%</b>	<b>0%</b>	<b>4%</b>	<b>4%</b>
<b>All Responses</b>	<b>79%</b>	<b>5%</b>	<b>15%</b>	<b>1%</b>

# 7. Are you actively working on your Individual Recovery Plan?

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>51%</b>	<b>24%</b>	<b>14%</b>	<b>11%</b>
<b>PHMH Housing</b>	<b>85%</b>	<b>6%</b>	<b>0%</b>	<b>9%</b>
<b>All Responses</b>	<b>67%</b>	<b>16%</b>	<b>7%</b>	<b>10%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>60%</b>	<b>11%</b>	<b>27%</b>	<b>2%</b>
<b>PHMH Housing</b>	<b>81%</b>	<b>4%</b>	<b>4%</b>	<b>11%</b>
<b>All Responses</b>	<b>68%</b>	<b>8%</b>	<b>18%</b>	<b>6%</b>

## 7a. If No, why are you not actively working on your IRP?

- I don't work with IRP but I am recovering on my own
- All I need is to see Victoria & Renee for most meds
- Debt relief
- Having trouble focusing on it.
- I don't have an IRP that I know of
- I don't have a job
- I didn't pay enough attention
- I don't remember what it was

# 8. The services provided to me through Prairie Harvest Mental Health have helped me with my recovery plan.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>84%</b>	<b>5%</b>	<b>11%</b>
<b>PHMH Housing</b>	<b>91%</b>	<b>3%</b>	<b>6%</b>
<b>All Responses</b>	<b>87%</b>	<b>4%</b>	<b>9%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>91%</b>	<b>7%</b>	<b>2%</b>
<b>PHMH Housing</b>	<b>89%</b>	<b>4%</b>	<b>7%</b>
<b>All Responses</b>	<b>90%</b>	<b>6%</b>	<b>4%</b>

# 9. Prairie Harvest staff members always treat me professionally and respectfully.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>94%</b>	<b>3%</b>	<b>3%</b>
<b>PHMH Housing</b>	<b>91%</b>	<b>3%</b>	<b>6%</b>
<b>All Responses</b>	<b>93%</b>	<b>3%</b>	<b>4%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>92%</b>	<b>4%</b>	<b>4%</b>
<b>PHMH Housing</b>	<b>86%</b>	<b>7%</b>	<b>7%</b>
<b>All Responses</b>	<b>89%</b>	<b>6%</b>	<b>5%</b>

# 10. I think Prairie Harvest staff believe I can grow, change and recover.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>89%</b>	<b>5%</b>	<b>6%</b>
<b>PHMH Housing</b>	<b>94%</b>	<b>0%</b>	<b>6%</b>
<b>All Responses</b>	<b>91%</b>	<b>3%</b>	<b>6%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>82%</b>	<b>11%</b>	<b>7%</b>
<b>PHMH Housing</b>	<b>85%</b>	<b>4%</b>	<b>11%</b>
<b>All Responses</b>	<b>83%</b>	<b>8%</b>	<b>9%</b>

# 11. I feel free to voice my concerns to PHMH staff:

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>87%</b>	<b>8%</b>	<b>5%</b>
<b>PHMH Housing</b>	<b>81%</b>	<b>10%</b>	<b>9%</b>
<b>All Responses</b>	<b>84%</b>	<b>9%</b>	<b>7%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>92%</b>	<b>4%</b>	<b>4%</b>
<b>PHMH Housing</b>	<b>89%</b>	<b>4%</b>	<b>7%</b>
<b>All Responses</b>	<b>90%</b>	<b>4%</b>	<b>6%</b>

# 12. Prairie Harvest staff help me learn skills to support my mental health wellness.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>84%</b>	<b>5%</b>	<b>11%</b>
<b>PHMH Housing</b>	<b>88%</b>	<b>3%</b>	<b>9%</b>
<b>All Responses</b>	<b>86%</b>	<b>4%</b>	<b>10%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>78%</b>	<b>16%</b>	<b>6%</b>
<b>PHMH Housing</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>
<b>All Responses</b>	<b>79%</b>	<b>13%</b>	<b>8%</b>



# 13. Prairie Harvest staff are willing to learn about my unique, personal background.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>76%</b>	<b>13%</b>	<b>11%</b>
<b>PHMH Housing</b>	<b>88%</b>	<b>0%</b>	<b>12%</b>
<b>All Responses</b>	<b>81%</b>	<b>7%</b>	<b>12%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>82%</b>	<b>13%</b>	<b>5%</b>
<b>PHMH Housing</b>	<b>86%</b>	<b>7%</b>	<b>7%</b>
<b>All Responses</b>	<b>83%</b>	<b>11%</b>	<b>6%</b>

# 14. I am satisfied with my current living situation.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>81%</b>	<b>16%</b>	<b>3%</b>
<b>PHMH Housing</b>	<b>81%</b>	<b>13%</b>	<b>6%</b>
<b>All Responses</b>	<b>81%</b>	<b>15%</b>	<b>4%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>84%</b>	<b>13%</b>	<b>3%</b>
<b>PHMH Housing</b>	<b>78%</b>	<b>19%</b>	<b>3%</b>
<b>All Responses</b>	<b>82%</b>	<b>15%</b>	<b>3%</b>

# 15. I am satisfied with my social life.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>73%</b>	<b>22%</b>	<b>5%</b>
<b>PHMH Housing</b>	<b>85%</b>	<b>9%</b>	<b>6%</b>
<b>All Responses</b>	<b>78%</b>	<b>16%</b>	<b>6%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>78%</b>	<b>13%</b>	<b>9%</b>
<b>PHMH Housing</b>	<b>81%</b>	<b>15%</b>	<b>4%</b>
<b>All Responses</b>	<b>79%</b>	<b>14%</b>	<b>7%</b>

# 16. I feel I belong to the community.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>70%</b>	<b>22%</b>	<b>8%</b>
<b>PHMH Housing</b>	<b>88%</b>	<b>6%</b>	<b>6%</b>
<b>All Responses</b>	<b>78%</b>	<b>15%</b>	<b>7%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>82%</b>	<b>13%</b>	<b>5%</b>
<b>PHMH Housing</b>	<b>93%</b>	<b>7%</b>	<b>0%</b>
<b>All Responses</b>	<b>86%</b>	<b>11%</b>	<b>3%</b>

# 17. I have others with whom I can do enjoyable things.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>92%</b>	<b>5%</b>	<b>3%</b>
<b>PHMH Housing</b>	<b>91%</b>	<b>3%</b>	<b>6%</b>
<b>All Responses</b>	<b>91%</b>	<b>5%</b>	<b>4%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>87%</b>	<b>11%</b>	<b>2%</b>
<b>PHMH Housing</b>	<b>96%</b>	<b>0%</b>	<b>4%</b>
<b>All Responses</b>	<b>90%</b>	<b>7%</b>	<b>3%</b>

# 18. Since I have been with Prairie Harvest Mental Health I am more able to take care of my needs.

<b>2017 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>92%</b>	<b>3%</b>	<b>5%</b>
<b>PHMH Housing</b>	<b>94%</b>	<b>0%</b>	<b>6%</b>
<b>All Responses</b>	<b>93%</b>	<b>1%</b>	<b>6%</b>

<b>2016 Results</b>	<b>Yes</b>	<b>No</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>94%</b>	<b>4%</b>	<b>2%</b>
<b>PHMH Housing</b>	<b>93%</b>	<b>0%</b>	<b>7%</b>
<b>All Responses</b>	<b>93%</b>	<b>3%</b>	<b>4%</b>

# 19. In general how healthy (mentally) do you feel?

<b>2017 Results</b>	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Not Good</b>	<b>Blank</b>
<b>Non-PHMH Housing</b>	<b>24%</b>	<b>46%</b>	<b>24%</b>	<b>6%</b>	<b>0%</b>
<b>PHMH Housing</b>	<b>19%</b>	<b>56%</b>	<b>16%</b>	<b>0%</b>	<b>9%</b>
<b>All Responses</b>	<b>22%</b>	<b>51%</b>	<b>20%</b>	<b>3%</b>	<b>4%</b>

<b>2016 Results</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Okay</b>	<b>Not Good</b>	<b>No answer</b>
<b>Non-PHMH Housing</b>	<b>16%</b>	<b>38%</b>	<b>18%</b>	<b>11%</b>	<b>11%</b>	<b>4%</b>	<b>2%</b>
<b>PHMH Housing</b>	<b>11%</b>	<b>41%</b>	<b>22%</b>	<b>19%</b>	<b>0%</b>	<b>0%</b>	<b>7%</b>
<b>All Responses</b>	<b>14%</b>	<b>39%</b>	<b>19%</b>	<b>14%</b>	<b>7%</b>	<b>3%</b>	<b>4%</b>

## **20. If you said no to any of the above questions or statements how can Prairie Harvest Mental Health assist you in improving your quality of life?**

- **I would like to see my friends more**
- **It's just hard to make friends with my illness**
- **The upcoming move to Harvest Homes will help**
- **There are times when it is hard to voice your concerns about nitty gritty, nuts & bolts stuff**
- **I am currently looking for new residence.**
- **I told staff to call Jamestown or out home.**
- **I shy away from large groups. When staff have meetings, it is hard to ahold of them.**
- **Want to be more social but don't feel good.**
- **Spend more time working together and more counseling**
- **My mother died recently, family division**
- **Let me do more puzzles**



## 20. Continued

- **I do not share much of personal background with anyone except those that are close to me and friends of mine. Not community but acquaintances. Only a select few I trust and let into my life.**
- **Different counseling that I attend at Northeast**
- **Better meds and dealing with anxiety and upset management**
- **Would like rep payee services improve. Need to communicate more, be more active with clients**
- **Help me get a job, help me get more friends**
- **I will be seeing a therapist at Northeast Human services. I believe that will benefit me greatly. Also, I plan on being more actively involved in the community. I get lonely at times but that is normal**
- **Make sure bills get pay on time**
- **Medication monitoring**

## **21. Any other suggestions for groups (Life Skills, Job Development, etc.) or programs that Prairie Harvest Mental Health could offer?**

- ❖ **Sex education**
- ❖ **I love the wellness store. I hope we keep up with items to shop for.**
- ❖ **I believe that innovative ideas are being considered daily to improve the quality of the services. Good overall, thank you!**
- ❖ **Staff doesn't let me work at Wal-Mart or Sam's Club because doctor says no work job because of right finger pain, can't hold.**
- ❖ **More**
- ❖ **Yoga, sewing class, meal planning, baking**
- ❖ **Believing us!**

# 21. Continued

- ❖ **Have a job, like to keep busy & be a productive member of society**
- ❖ **Be more aware of people's feelings, be more open to clients, treat with respect and reserve.**
- ❖ **More transportation.**
- ❖ **I can suggest health – swimming pools, single bedrooms, personal washer & dryers, soda and snack machines, lobby's with TV's for news reports and relaxation and patios with furniture for good healthy outside time.**
- ❖ **A group for hygiene to better myself**



2017 Outcomes Survey



**Reasonable Accommodations:**  
If you need assistance with this survey, we will make accommodations to meet your needs.

**Please respond to the following questions by checking one box or specifying an amount.**

1.) What is your age? \_\_\_\_\_ 2.) Are you  Male  Female  Transgender

3.) What is the highest level of education you have achieved?  
 Less than 12<sup>th</sup> grade  High school diploma/GED  Vocational/Tech College  College

3a.) Did you graduate?  Yes  No or  Currently Attending

4.) Are you satisfied with the following PHMH services?  
*Please circle your response for those services you receive.*

**Nursing:**

<b>Medication Monitor</b> (medication support, schedule appointments, etc.) {Shelley or Renee} <input type="checkbox"/> I do not use this service.	Yes	No
---	-----	----

<b>SAMS</b> (Self-Administered Medication Support) {Shelley or Renee} <input type="checkbox"/> I do not use this service.	Yes	No
--	-----	----

<b>Direct Care Worker</b> (Community – transport for appointment, shopping, etc.) <input type="checkbox"/> I do not use this service.	Yes	No
--	-----	----

<b>Residential Support Worker</b> (Harvest Homes, Siewert Plains, Stern) <input type="checkbox"/> I do not use this service.	Yes	No
---	-----	----

<b>Representative Payee</b> {Victoria} <input type="checkbox"/> I do not use this service.	Yes	No
--	-----	----

<b>Life Skills &amp;/or Job Development</b> {Mary/Maddie} <input type="checkbox"/> I do not use this service.	Yes	No
<b>Groups</b> <input type="checkbox"/> I do not use this service.	Yes	No

<b>PHMH Case Management</b> {Beverly, Blake or Wendy} <input type="checkbox"/> I do not use this service.	Yes	No
---	-----	----

<b>Transportation</b> <input type="checkbox"/> I do not use this service.	Yes	No
---	-----	----

4a.) If you answered no to any questions, what can Prairie Harvest Mental Health do to improve services?



**2017 Outcomes Survey**

5.) Are you currently employed?	Yes	No	
a.) If employed, what are the number of hours you work per week?			
b.) If employed, how long have you been continuously employed?			
c.) If employed, are you satisfied with your current employment?	Yes	No	
6.) Do you participate in setting your own goals on your Individual Recovery Plan (IRP)?	Yes	No	Don't have
7.) Are you actively working on your Individual Recovery Plan (IRP)?	Yes	No	
7a) If No why not?			
8.) The services provided to me through Prairie Harvest Mental Health have helped me with my recovery plan.	Yes	No	
9.) Prairie Harvest staff members always treat me professionally and respectfully.	Yes	No	
10.) I think the Prairie Harvest staff believe I can grow, change and recover.	Yes	No	
11.) I feel free to voice my concerns to Prairie Harvest staff.	Yes	No	
12.) Prairie Harvest staff help me learn skills to support my mental health wellness and recovery.	Yes	No	
13.) Prairie Harvest staff are willing to learn about my unique, personal background.	Yes	No	
14.) I am satisfied with my current living situation.	Yes	No	
15.) I am satisfied with my social life.	Yes	No	
16.) I feel I belong to my community.	Yes	No	
17.) I have others with whom I can do enjoyable things.	Yes	No	
18.) Since I've been with Prairie Harvest I am <u>more able</u> to take care of my needs.	Yes	No	
19.) In general how healthy (mentally) do you feel? Circle a number in scale below:			
1 Excellent    2 Good    3 Fair    4 Not Good			
20.) If you said no to any of the above questions or statements how can Prairie Harvest Mental Health assist you in improving your quality of life?			
21.) Do you have any other suggestions for groups (Life Skills, Job Development, etc.) or programs that Prairie Harvest Mental Health could offer?			

**Thank you for completing our survey!**